

Questions and Answers Wimbledon Park Estate

When will the work be carried out?

The consultation period expires on **29th December 2015**. Providing that there are no relevant objections to the works, Mulalley & Company Ltd will be officially appointed. The project officer will agree a start date with the contractor and residents will be notified accordingly. It is therefore anticipated that the contractor will take possession of the site in late winter / early spring with the works commencing soon afterwards.

How long will it take?

The contract will run for approximately 40 weeks.

Which blocks will have works done first?

The programming of the works will be decided by the contractor completing the works and will be available at the site office once the contract has commenced.

Where is the site office located?

The location of the site office is yet to be decided. This will be done in conjunction with the management team.

Will access to residents' properties be required during the work?

Yes. Access will be required on more than one occasion to fit the windows, make good any surrounding areas and fit extractor fans to the windows (If requested).

What type of windows / balcony doors will be fitted?

White PVCu- framed side and top-hung/fanlight casement style and bottom inward opening 'tilt' purpose-made windows, screens and balcony doors to fit existing openings. (see drawings).

Are the glazed surrounds to the front entrance doors going to be replaced with PVCu style double glazing?

The specification only includes the preparation and redecoration of the existing front entrance doors frames and glazed surrounds.

When do we notify the contractor/Council of our request for extractor fans?

During the contract, the project officer will send out letters including ballot forms to all residents asking of their preference for extractor fans in both the bathroom and Kitchen.

Can leaseholders make repayments over ten months?

Yes providing they are registered as living in the property as an owner occupier. If you would like to discuss this option please contact the income collection team on 0208 871 6299.

Is financial help available for leaseholders?

If you are an owner occupier, you can apply for a loan under our deferred repayment scheme. This allows you to pay major work bills over a period of up to 25 years, depending on the cost and estimated life of the work. If you choose to pay in this way, a charge will be secured against your property and interest rate applied to your repayments is variable. You can discuss this option with the income collection team on 0208 871 6299.

If you are a pensioner or in receipt of benefits such as income support or job seekers allowance, you can make an application to the Department of Working and Pensions on 0800 99 1234.