

About Resident Participation Officers (RPOs)

Resident Participation Officers (RPOs) are Wandsworth Council employees who liaise with and monitor the services provided by Resident Management Organisations (RMOs) such as WPC. [Note that the new Modular Management Agreement {MMA}, to be completed by WPC in autumn 2013, refers to RPOs as Liaison Officers.]

Under the terms of the MMA, the RPO is responsible for the development and monitoring of the RMO. The RPO provides assistance to WPC with:

- Breaches of council tenancy agreements and any legal action arising
- Administration of council tenant transfers
- Anti-social behaviour
- Liaising with WPC concerning particular retained repair functions, including major works, replacement programmes, insurance repairs, structural and infrastructural work
- Ensuring that WPC receives all relevant management information, policies, procedures, briefing notes, legal updates, etc.
- Ensuring WPC staff are included in any training provided for area team staff, where appropriate.

The RPO is WPC's first point of contact on day-to-day matters regarding the operation of our MMA and the obligations of WPC and the Council under the MMA. WPC is required to send our RPO copies of all agendas, papers, and minutes of General Meetings, Board meetings, and Committee meetings. As part of the monitoring procedures, the RPO may attend and speak, but not vote, at General Meetings, Board Meetings, or Committee Meetings.

WPC is in the Council's Western Area, and our RPO is:

Mr Bernard Brennan
Telephone: 020 8871 5505 Fax: 0208 789 7979
Email: bbrennan@wandsworth.gov.uk

Useful Wandsworth Council website addresses:

Main Website:
www.wandsworth.gov.uk

Getting involved information:
http://www.wandsworth.gov.uk/info/200027/council_housing/246/get_involved

Site Map:
http://www.wandsworth.gov.uk/site_map