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Wimbledon Park Estate Residents

Tuesday, 31 October 2023

Dear RESIDENT,

I am pleased to attach our latest newsletter.

I already had the pleasure of meeting some of you. If you haven't, you must be wondering who I am. My name is Idham Ramadi, and I am your new permanent Estate Manager. I am glad to be here. You will find my photograph in our current newsletter. If you see me on the Estate, please feel free to stop me and say "Hello". I would love to meet you.

I have been involved with tenant management organisations and housing co-operatives for the past eighteen years. Fifteen of those years were with three Local Authorities in teams with the responsibility to manage its contracts with its tenant management organisations (Camden, Hackney, and Lambeth). For the past three years I managed Cottington Close Resident Management Organisation. They are responsible for managing an Estate in Kennington, Lambeth, whose designs are like Wimbledon Park Estate.

In a recent survey, 95% of the residents said that they were satisfied with the services provided by Cottington Close Resident Management Organisation. Although they were the fourth smallest tenant management organisation in Lambeth, they were ranked first on its rent collection, service charge collection, repairs completed, turnaround of empty properties. They were the first Organisation to introduce a strategy to help address Climate Change, inspiring its landlord to introduce their own. Cottington Close Resident Organisation turned thirty last month and had a Britain Got Talent 2023 finalist to perform at their event.

These are some of the achievements I aim to repeat or improve at Wimbledon Park Housing Co-op. I am grateful to the Management Committee for giving me the opportunity to do that.

AND I LOOK FORWARD TO SERVING YOU.

Yours sincerely,

Idham Ramadi
Estate Manager